**Day one: Thursday 10 March 2011**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Speaker(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>08:15</td>
<td>Registration and continental breakfast</td>
<td></td>
</tr>
<tr>
<td>09:00</td>
<td>Chairman’s welcoming remarks</td>
<td>Tony Quinn, Director, Tankbank International</td>
</tr>
<tr>
<td>08:15</td>
<td>Market trends in European oil storage</td>
<td></td>
</tr>
<tr>
<td>09:15</td>
<td>Eastern-Central European aspects of global energy emergency policies</td>
<td>Lajos Alács, Supply Chain Management Director, MOL Group</td>
</tr>
<tr>
<td>09:45</td>
<td>Country focus: Fuel market and the fuel storage market in Poland</td>
<td>Paweł Mosak, Member of the Management Board, OLPP</td>
</tr>
<tr>
<td>10:15</td>
<td>Commercial strategies in terminal management</td>
<td>Sami Habbab, Executive Board Management Member, Delta Petroleum</td>
</tr>
<tr>
<td>10:45</td>
<td>Networking and refreshment break</td>
<td></td>
</tr>
<tr>
<td>11:15</td>
<td>Decarbonisation of the European chemical supply chain</td>
<td>Jos Verlinden, Director Transport and Logistics, Cefic</td>
</tr>
<tr>
<td>11:45</td>
<td>Drivers of storage</td>
<td>Tony Quinn, Director, Tankbank International</td>
</tr>
<tr>
<td>12:15</td>
<td>Panel discussion: New storage challenges</td>
<td>Richard Kellaway, Senior Advisor, Global Infrastructure Partners</td>
</tr>
<tr>
<td>12:45</td>
<td>Networking lunch</td>
<td></td>
</tr>
<tr>
<td>14:15</td>
<td>Futures, swap and forex</td>
<td>Javier Pujol, Head of Middle Distillates and Fuels Desk, Vilma Oil</td>
</tr>
<tr>
<td>14:45</td>
<td>Operational optimisation</td>
<td></td>
</tr>
<tr>
<td>15:15</td>
<td>Rotterdam fuel hub</td>
<td>Ronald Backers, Bulk Cargo and Shipping, Business Developer, Port of Rotterdam Authority</td>
</tr>
<tr>
<td>15:45</td>
<td>Networking and refreshment break</td>
<td></td>
</tr>
</tbody>
</table>
16:15 Job safety analysis and occupational health management in the oil and chemical storage business – A key investment of time and resources

- What is job safety analysis?
- Links between work productivity and employee occupational and general health
- Understanding the job – Job profiling for safety and occupational health evaluation
- Industrial hygiene assessments – What do they contribute?
- Education and awareness of employees and managers – Invaluable!

- Case study findings

Waddah Ghanem, Group EHSQ Compliance Manager, ENOC

16:45 Achieving operational excellence – The impact of terminal automation

- Is automation strategic?
- Point solutions are pointless
- Achieving operational excellence

Richard Siereveld, Lob Leader TAS and Upstream Oil and Gas EMEA, Honeywell B.V.

17:15 End of day one

17:30 Heineken Experience networking reception hosted by

Day two: Friday 11 March 2011

08:30 Registration and continental breakfast

09:00 Chairman’s welcoming remarks and review of day one

Tony Quinn, Director, Tankbank International

09:15 Globalising oil markets: The impact on the independent storage business-trends in global oil

- Trends in global oil trade impacting independent storage providers
- Vopak investments to meet changes in demand
- Business case: Vopak Terminal Amsterdam Westpoort

Joey Peereboom, Manager Sales and Marketing, Vopak Oil

09:45 Impact of biofuels on storage

- What are our current concerns/points of monitoring and changes over the last 12-18 months?
- Impact of biofuels beyond the terminal - Our discussions with customers and end users

- Where we see the market going with biofuel (biodiesel) considering upcoming legislation

Robin Lloyd, Biofuels Manager, Mabanaft

10:15 Terminal maintenance

- Reducing emissions and ensuring terminal integrity using new infrared tank inspection methods
- Improving tank capacity while meeting the most stringent environmental codes

Gert van Meijeren, Managing Director, CTS Netherlands B.V.

10:45 Networking and refreshment break

11:15 "How can I build a green terminal?"

- High energy efficiency reduce the energy costs and the emission
- Safety/accident prevention avoids loss of products and protects the environment
- Safety systems protect your investment and minimise risks from outside

Koen Druyts, Account Manager Siemens – Industry Division

11:45 Airport terminal storage challenges

- Preventing loss
- Integrated management and systems
- Responsible care

Munsif Ali Sandilo, Senior Engineer P&D Department, formerly Shell Saudi Aramco and presently with Sui Southern Gas Company Limited

12:15 Panel discussion: Lower and higher growth scenarios

Challenges for transport by:

- Road/train
- Managing operational safety issues
- Necessity for road transportation
- Pipeline
- Tanker for transportation and storage

Tony Quinn, Director, Tankbank International
Robin Lloyd, Biofuels Manager, Mabanaft
Gert van Meijeren, Managing Director, CTS Netherlands B.V.
Waddah Ghanem, Group EHSQ Compliance Manager, ENOC
Munsif Ali Sandilo, Senior Engineer P&D Department, formerly Shell Saudi Aramco and presently with Sui Southern Gas Company Limited
Koen Druyts, Account Manager Siemens - Industry Division

12:45 Close of the conference
The conference will provide attendees with an unrivalled opportunity to:

- Become equipped to take prompt and effective business decisions supported by forecasts in emerging oil storage markets
- Identify potential investment targets
- Determine the right investment decisions in the oil storage market by leveraging growing and emerging markets
- Analyse each of the emerging oil storage markets
- Be informed of the recent updates and discussions of new developments in the emerging storage markets
- Learn of the latest terminal technologies such as metering and loading and unloading devices
- Find out about the latest additives and material used in storage

Registration Fee:

<table>
<thead>
<tr>
<th>Rate</th>
<th>Standard Rate</th>
<th>AMEX or MC/VISA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commercial</td>
<td>$1,999 + VAT @ 19%</td>
<td>$1,899 + VAT @ 19%</td>
</tr>
</tbody>
</table>

The full conference registration is payable in advance, failure to do so will require you to guarantee your place by credit card. The delegate fee includes breakfast, luncheon, refreshments and post-conference documentation.

NB: Dutch residents are exempt from paying VAT

Credit Card Discount: — Save $100 off the standard rate when paying in full at time of registrations with a credit card.

Venue: Marriott Amsterdam * Stadhouderskade 12 * Amsterdam 1054 ES * Netherlands * +31 20 6075555

Discount Accommodations:

A limited number of rooms have been reserved for Platts 4th Annual European Oil Storage conference participants at the Marriott Amsterdam at the following rates:

- Room Rate: €169.00 per room per night
- Breakfast: Excluded, €25.00 per person

These rates include breakfast and taxes. The discounted rates are applicable to the nights 9th and 10th of March 2011 only and will be honoured until 10 January 2011 — based on availability. Please contact the hotel directly by calling +31 20 551 5566 and quote reference code PLb in order to receive the preferential rates.

Discounts or promotional offers cannot be combined.

Substitution & Cancellation:

Your registration may be transferred to a member of your organisation up to 24 hours in advance of the conference. Cancellations must be received in writing on or before 3 March 2011 in order to be refunded, less a $195 administrative charge. No refunds will be made after this date. In case of conference cancellation, Platts liability is limited to refund of the conference registration fee only. Platts reserves the right to alter this program without prior notice.

Substitution & Cancellation:

Your registration may be transferred to a member of your organisation up to 24 hours in advance of the conference. Cancellations must be received in writing on or before 3 March 2011 in order to be refunded, less a $195 administrative charge. No refunds will be made after this date. In case of conference cancellation, Platts liability is limited to refund of the conference registration fee only. Platts reserves the right to alter this program without prior notice.

Attrition: Business

Privacy Statement:

Platts values your privacy. From time to time The McGraw-Hill Companies shares information collected through this form with other companies whose products or services we feel may be of interest to you. Your information is stored in a secure database in the U.S. and Canada and access is limited to authorized persons. In addition, we have contracted with selected companies in other countries to provide customer service assistance on our behalf. If you would like your name removed from these lists, have questions about our privacy practices or need to confirm the accuracy of your information, please contact Platts Privacy Officer at +1-713-658-3233 or e-mail MarketingOps@Platts.com. For more information about The McGraw-Hill Companies’ Customer Privacy Policy, visit our Web site http://www.mcgraw-hill.com/privacy.html.

BOOKING FORM

Payment: 

- I would like to pay by credit card
- Visa
- Mastercard
- AMEX

- MC/VISA: __________-________-________-________-________
- AMEX: __________-________-________-________

Enter your credit card security code (3 digits for MC/VISA, 4 digits for AMEX): __________

Name (as it appears on card): ___________________________ Exp. Date: __________

Authorized Signature: ___________________________

Please photocopy this form for additional delegates.